

NRAO Science Helpdesk

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Replying to Helpdesk Tickets via email

2020-12-07 - Heidi Medlin - General

On December 2nd, the user interface for the NRAO Science Helpdesk was updated. New tickets created on or after December 2nd can be replied to via email. Do not reply via email to a ticket created before December 2nd, or it will not be posted to the ticket.